

# Windows 8.1 support for ID Federation and End of Device Certification Option Service

December 9, 2022

NTT Communications Corporation

On January 11, 2023, Microsoft will no longer support Windows 8.1. With this, ID Federation will no longer support Windows 8.1.

In addition, as Microsoft's IE 11 support environment (Windows 8.1 + IE 11) will no longer be available, we will **stop offering the ID Federation device authentication option as of January 31, 2023** with IE as the operating environment.

Reference:

January 10, 2023: End of support for Windows 8.1

<https://learn.microsoft.com/ja-jp/lifecycle/announcements/windows-8-1-end-support-january-2023>

End of Support for Internet Explorer 11 Desktop Applications - Announcement FAQs

<https://blogs.windows.com/japan/2021/05/19/internet-explorer-11-desktop-app-retirement-faq/>

## 1. Termination of Device Certification Option Service

After the end of the Device Authentication Option service on January 31, 2023, if **Device Authentication** is set for the second authentication on the administrator portal, **the second authentication will be changed to the setting of 'Block' and thus ID Federation authentication will be disabled**. Please do one of the following by the end of the service:

(1) In the administrator portal, change the second authentication setting from "Device authentication" to "None."

After the first authentication (password authentication) is successful, the second authentication is skipped and the authentication is complete.

If you would like to cancel the aircraft certification option before the end of the service, you can do so with the ID Federation Change Application Form.

(2) Change the second authentication from "Device Authentication" to another multi-factor authentication menu.

For more information, see "2. Changes to other multi-factor authentication menus."

We accept it with the ID Federation change application form.

(3) Cancel the ID Federation service.

We accept it with the ID Federation abolition application form.

## 2. About Changes to Other Multi-Factor Authentication Menus

Device certification subscribers will be informed of changes to other multi-factor authentication menus upon Microsoft's end of support for Windows 10 + IE 11 on June 16, 2022 (Japan time), but please check the following again:

### (1) About the multi-factor authentication menu

The ID Federation multi-factor authentication options menu includes mail OTP authentication, TOTP authentication, PingID, and certificate authentication. For each function

Visit <https://www.ntt.com/business/services/application/authentication/idf/basic.html> for more information.

### (2) About the changed rates

- The menu, except for certificate certification, is available at the same price as the device certification.
  
- Certificate certification incurs the following additional costs:
  - Fee for using certificate authentication platform (monthly): from 100,000 yen
  - Installation support costs start at 200,000 yen

\*The certificate issuing site and certificate authority must be prepared by the customer.

\*You need to sign a special agreement.

### (3) Period of parallel use of aircraft certification and multi-factor certification after change

When changing to another multi-factor authentication option, you can apply for the new multi-factor authentication option while still using the aircraft certification and check the operation beforehand and how to switch to multi-factor authentication. In this case, until January 31, 2023, there will be no usage fee for the new multi-factor authentication as follows:

Fees for using the multi-factor authentication option

January 31, 2023 : Only the device certification fee is charged.

After February 1, 2023: You will only be charged for the use of the modified multi-factor authentication.

## 3. Cancellation of contract for device certification option

As of January 31, 2023, customers who have subscribed to the Device Certification Option will be automatically terminated from the contract, and the Device Certification Option usage fee will expire at the billing date of

February 2023 (for January 2023 usage).

That's it.

Please note that information from our company is subject to change due to future announcements by Microsoft.

(For further information, please contact:

Contact Customer Support.

<https://support.ntt.com/id-federation>

(Excludes Saturdays, Sundays, national holidays, and holidays designated by our company) 10:00 ~ 17:30