

# Microsoft Ends Support for Internet Explorer 11 Handling of ID Federation

July 6, 2021

NTT Communications Corporation

On May 20, 2021 (Japan time), Microsoft announced that support for Internet Explorer 11 on Windows 10 will end on June 16, 2022 (Japan time).

reference:

Microsoft Blog Internet Explorer Goes to Microsoft Edge – Internet Explorer 11 Desktop App for Windows 10 Ends Support on June 15, 2022

<https://blogs.windows.com/japan/2021/05/19/the-future-of-internet-explorer-on-windows-10-is-in-microsoft-edge/>

Internet Explorer 11 Desktop Application End of Support-Announcement FAQ

<https://blogs.windows.com/japan/2021/05/19/internet-explorer-11-desktop-app-retirement-faq/>

Therefore, we would like to inform you about the future support of ID Federation as follows.

## 1. 1. About using Windows10 + IE11 and Microsoft Edge (IE mode)

After June 16, 2022, Windows10 + IE11 will no longer be supported by ID Federation. Microsoft has announced that if you connect to IE after June 16, 2022, you will be redirected to Microsoft Edge.

Please note that the use of ID Federation in IE mode of Microsoft Edge is not supported because single sign-on to the application may not be possible due to the cancellation of

the authentication session of the browser.

## 2. About the use of the aircraft authentication option

The aircraft authentication option cannot be used with browsers other than IE because the device information is acquired using ActiveX that runs on IE. Also, as mentioned above, ID Federation does not support the IE mode of Edge, which Microsoft recommends as an alternative.

ID Federation has no plans to release a device authentication option that can be used with browsers other than IE. Customers using the device authentication option on Windows 10 should consider changing to another multi-factor authentication option menu.

The supported browsers for ID Federation after June 16, 2022 will be the latest versions below.

[Device certification]

- Windows8.1 + IE11

[Certificate authentication]

- Windows8.1 + IE11, Edge, Chrome,
- Windows10 + Edge, Chrome
- MacOS + Chrome

[No email OTP authentication, TOTP authentication, swipe authentication, or multi-factor authentication]

- Windows8.1 + IE11, Edge, Chrome, Firefox
- Windows10 + Edge, Chrome, Firefox
- MacOS + Chrome, Firefox

\* Support for Windows 8.1 will end on January 11, 2023 (Japan time). After that, Windows8.1 + IE11 will no longer be supported by ID Federation.

That is all.

Please note that the information from us may change depending on future announcements by Microsoft.

(Contact for inquiries)

Please contact customer support.

<http://support.ntt.com/id-federation>

[Reception hours]

10: 00 ~ 17: 30 (Excluding Saturdays, Sundays, national holidays, and holidays designated by our company)