

About ID Federation's support due to the end of support for Microsoft's Internet Explorer 11

January 25, 2022

NTT Communications Corporation

*This is the updated version of the information we notified on July 6, 2021.

On May 20, 2021, Microsoft announced that support for Internet Explorer 11 on Windows 10 will end on June 16, 2022.

Reference:

Microsoft Blog Internet Explorer Goes to Microsoft Edge – Internet Explorer 11 Desktop App Support for Windows 10 Ends on June 15, 2022

<https://blogs.windows.com/japan/2021/05/19/the-future-of-internet-explorer-on-windows-10-is-in-microsoft-edge/>

Internet Explorer 11 Desktop Application End of Support – Announcement Related FAQs

<https://blogs.windows.com/japan/2021/05/19/internet-explorer-11-desktop-app-retirement-faq/>

In this regard, we would like to inform you about the ID Federation's response to the end of IE 11 support as follows.

1. Using Windows 10 + IE 11 and Microsoft Edge (IE mode)

Starting June 16, 2022, Windows 10 + IE 11 will no longer be supported by Identity Federation. Using Identity Federation in IE mode on Microsoft Edge is also not supported because single sign-on to applications may not be possible due to the destruction of browser authentication sessions.

Please use Microsoft Edge or another browser as Microsoft has announced that after June 16, 2022 you will be redirected to Microsoft Edge if you connect using IE.

2. Using device authentication Option

The device authentication option is not available except for Windows 8.1 + IE 11 after June 16, 2022, because the device information is acquired using ActiveX running on IE.

In addition, the IE mode of Edge that Microsoft recommends as an alternative is not supported by Identity Federation as described above.

ID Federation has no plans to release device authentication option for non-IE browsers. If you use device authentication option other than Windows 8.1 + IE 11, please respond by changing to the other multi-factor authentication option menu. Please check the following for changes to multi-factor authentication.

(1)About the Multifactor Authentication Options Menu

The multi-factor authentication option menu includes mail OTP authentication, TOTP authentication, PingID, and certificate authentication. For each of the functions

<https://www.ntt.com/business/services/application/authentication/idf/basic.html>

See.

(2)About the revised rates

- Menus other than certificate authentication can be used for the same amount as device authentication.

- Certificate authentication incurs the following additional costs:

Certificate authentication base usage fee (monthly): from 100,000 yen

Deployment support costs: 200,000 yen ~

* You need to prepare the certificate issuing site and certificate authority.

(3)Concurrent use period of device authentication and multi-factor authentication after change

When changing to the multi-factor authentication option, you must apply for the multi-factor authentication option after the change while you are still a subscriber to device authentication. In this case, there will be no usage fee for multi-factor authentication until June 30, 2022.

Please apply for multi-factor authentication after the change as soon as possible, check the operation beforehand, check the switching method of multi-factor authentication, etc.

Charges for Multi-factor Authentication Options

Until June 2022: Device authentication fee

After July 2022: Multifactor authentication fee after change

(4)Application for multi-factor authentication after change

We accept it with the application form. Contact our company sales representative.

3. About Identity Federation Support Browsers

The following latest versions of ID Federation support browsers will be available after June 16, 2022.

[Device certification]

- Windows 8.1 + IE 11

Certificate Authentication

- Windows 8.1 + IE 11, Edge, Chrome,
- Windows 10 + Edge, Chrome
- macOS + Chrome

[Mail OTP authentication, TOTP authentication, no Ping ID or multi-factor authentication]

- Windows 8.1 + IE 11, Edge, Chrome, Firefox
- Windows 10 + Edge, Chrome, Firefox
- macOS + Chrome, Firefox

*Windows 8.1 will no longer be supported by Microsoft on January 11, 2023. From now on, Windows 8.1 + IE 11 will not be supported by Identity Federation.

That's all.

Please note that the information provided by our company may be subject to change

depending on future Microsoft announcements.

(Contact for inquiries)

Contact Customer Support.

<https://support.ntt.com/id-federation>

Reception hours: 10: 00 ~ 17: 30 (Except Saturdays, Sundays, national holidays, and holidays designated by our company)