

ID Federation Service CloudDesktop Renewal Announcement

July 25, 2022

NTT Communications Corporation

Thank you for using ID Federation.

On November 6, 2022, CloudDesktop, the portal site used for single sign-on (IDP-initiated SSO) initiated by ID Federation, will be renewed into PingOne dock, a portal site with a refreshed user interface. We would like to inform you about the renewal as follows.

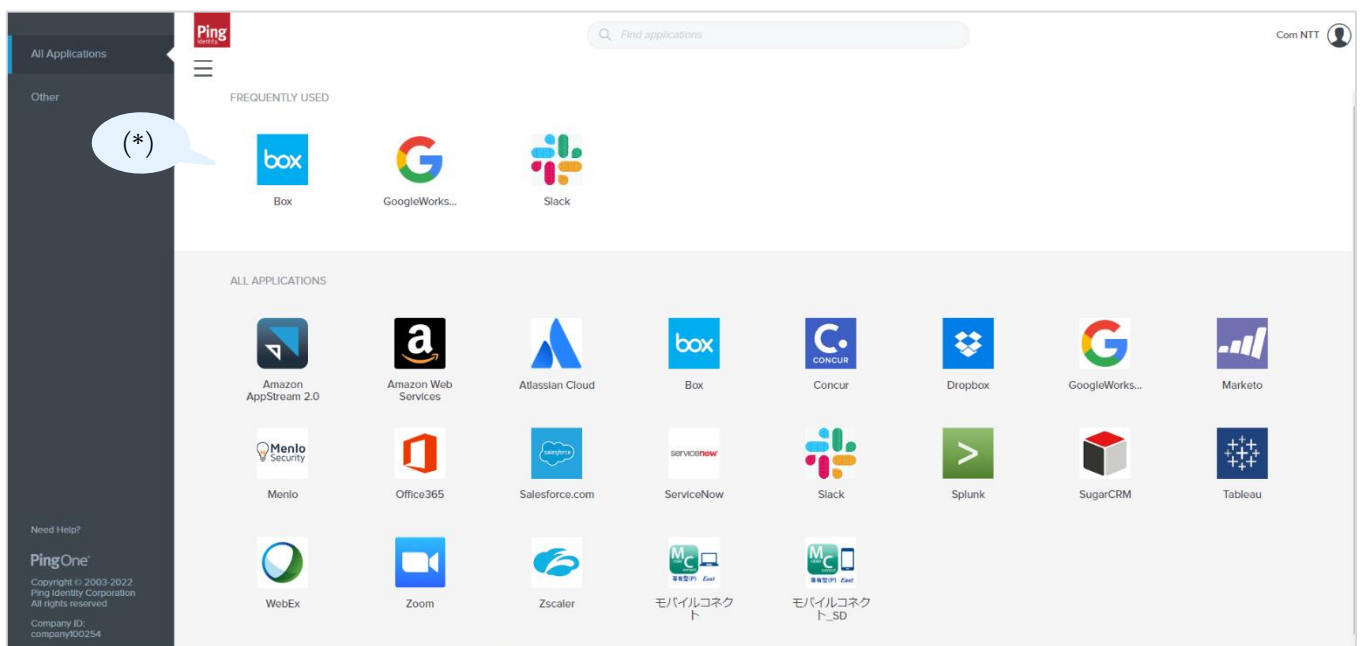
If you use the application as the starting point for single sign-on (SP-initiated SSO), the portal site "CloudDesktop" will not be displayed, so it will not be affected by the renewal and will not be included.

1. Switch to PingOne dock

It is scheduled between 23:00 and 6:00 on Sunday, November 6, 2022.

* The service is not affected by the switching operation.

2. PingOne dock user interface



(*) The most frequently used apps are displayed at the top of the dock when more than 15 applications are registered.

3. PingOne dock confirmation request

The customer can pre-connect to the PingOne dock by following the steps ① - ③ below.

In PingOne dock, the icon display area of the application has been changed to 64px x 64px, so please log in to PingOne dock and check the icon display and user interface registered.

- ① Connect to the PingOne dock pre-confirmation URL.

<<https://desktop.pingone.com/{companyID}/Selection?cmd=newDock>>

* For *{companyID}*, please specify the companyID we provided to you at the time of contract.

If you do not know the companyID, you can find it on the Contract Information tab of the Admin portal.

(Example) <<https://desktop.pingone.com/company999999/Selection?cmd=newDock>>

- ② Enter the user ID/password.

Enter your current user ID and password.

* If authenticated sessions are enabled, no user ID/password is required.

- ③ The PingOne dock appears.

4. Changing the PingOne dock icon

If you wish to change the icon of the application displayed on the PingOne dock, please send a new icon file to our company as follows.

- (1) Acceptance period for icon changes

Monday, July 25, 2022 - Friday, September 16

- (2) Send Mail

- Subject: PingOne dock icon change request

- To: idf-support@ntt.com

- Matters to be Stated in the Text

Company ID

Application name and icon file name to be changed

- (3) Icon file format

- extensions: PNG format

- File size: Up to 256px x 256px

- (4) Number of days required for icon change

It will be changed within 3 business days after receiving the file.

- (5) Confirm New Icon Display

Connect to the PingOne dock to see the new icon.

Note that the new icon is not reflected in CloudDesktop.

< Contact Information >

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